
GEN 3.4 COMMUNICATION SERVICES**1. RESPONSIBLE SERVICE**

- 1.1 The authority responsible for the administration of aeronautical communication services in Malaysia is the Director of Air Traffic services of the Department of Civil Aviation acting under the authority of the Director General of Civil Aviation.

Postal Address:

Director Of Air Traffic Service
Department of Civil Aviation
Level 4, Podium Block B,
No. 27, Persiaran Perdana,
Precinct 4,
62618 Putrajaya
Malaysia.

Telephone : 603 - 88714000
Telefax : 603 - 88810530
Telex : PENAWA MA 30128
AFTN Address: WMKKYAYC
Commercial
Telegraphic Address: Aircivil Kuala Lumpur

2. AREA OF RESPONSIBILITY

- 2.1 Arrangement and enquiries for communication services should be referred to the following:-

1. Within Kuala Lumpur FIR
Director Of Air Traffic Service
Department of Civil Aviation
Level 4, Podium Block B,
No. 27, Persiaran Perdana,
Precinct 4,
62618 Putrajaya
Malaysia.

2. Within Kota Kinabalu FIR
Regional Director
Department of Civil Aviation
Bangunan ATCC
Jalan Kepayan
88618 Kota Kinabalu
Sabah
Malaysia.

3. TYPES OF SERVICES

3.1 Radio Navigation Service

3.1.1 The following types of radio aids to navigation are available:

- a) LF / MF Non-Directional Beacon (NDB)
- b) Instrument Landing System (ILS)
- c) VHF Omnidirectional Radio Range (VOR)
- d) Doppler VHF Omnidirectional Radio Range (DVOR)
- e) Distance Measuring Equipment (DME)

3.1.2 Non-directional beacons may carry coding between identifications to indicate the serviceability of related equipment. Care should be exercised to ensure that such coding is not confused with the normal identification.

3.2 Mobile Service

3.2.1 The aeronautical stations maintain a continuous watch on their stated frequencies during the published hours of service unless otherwise notified.

3.2.2 An aircraft should normally communicate with the air-ground control station which exercises control in the area in which it is flying. Aircraft should maintain continuous watch on the appropriate frequency of the control station and should not abandon watch, except in an emergency, without informing the control radio station.

3.2.3 A continuous guard is maintained at Kuala Lumpur and Butterworth on the frequencies of 121.5 MHz which is reserved for emergency communications.

3.3 Fixed Service

3.3.1 Messages to be transmitted over the Aeronautical Fixed Services are accepted only if they satisfy the following requirements:-

- a) Annex 10, Vol II Chapter 3, 3.3 ;
- b) are prepared in the form specified in Annex 10 ;
- c) the text of an individual message does not exceed 200 groups.

3.3.2 Reservation messages (priority indicator KK Class B1) are acceptable for transmission to most countries at the rate of charge of 10 sen per word. General Aircraft operating Agency messages (Priority Indicator KK) are only accepted for transmission to countries which have agreed to accept Class B2 traffic. Agreements exist between Malaysia / Singapore and various other countries for the handling of class B2 traffic.

3.3.3 Details of meteorological broadcasts available for the use of aircraft in flight in this region appear on GEN 3.5 - 5.

3.4 Language Used

3.4.1 The language used is English.

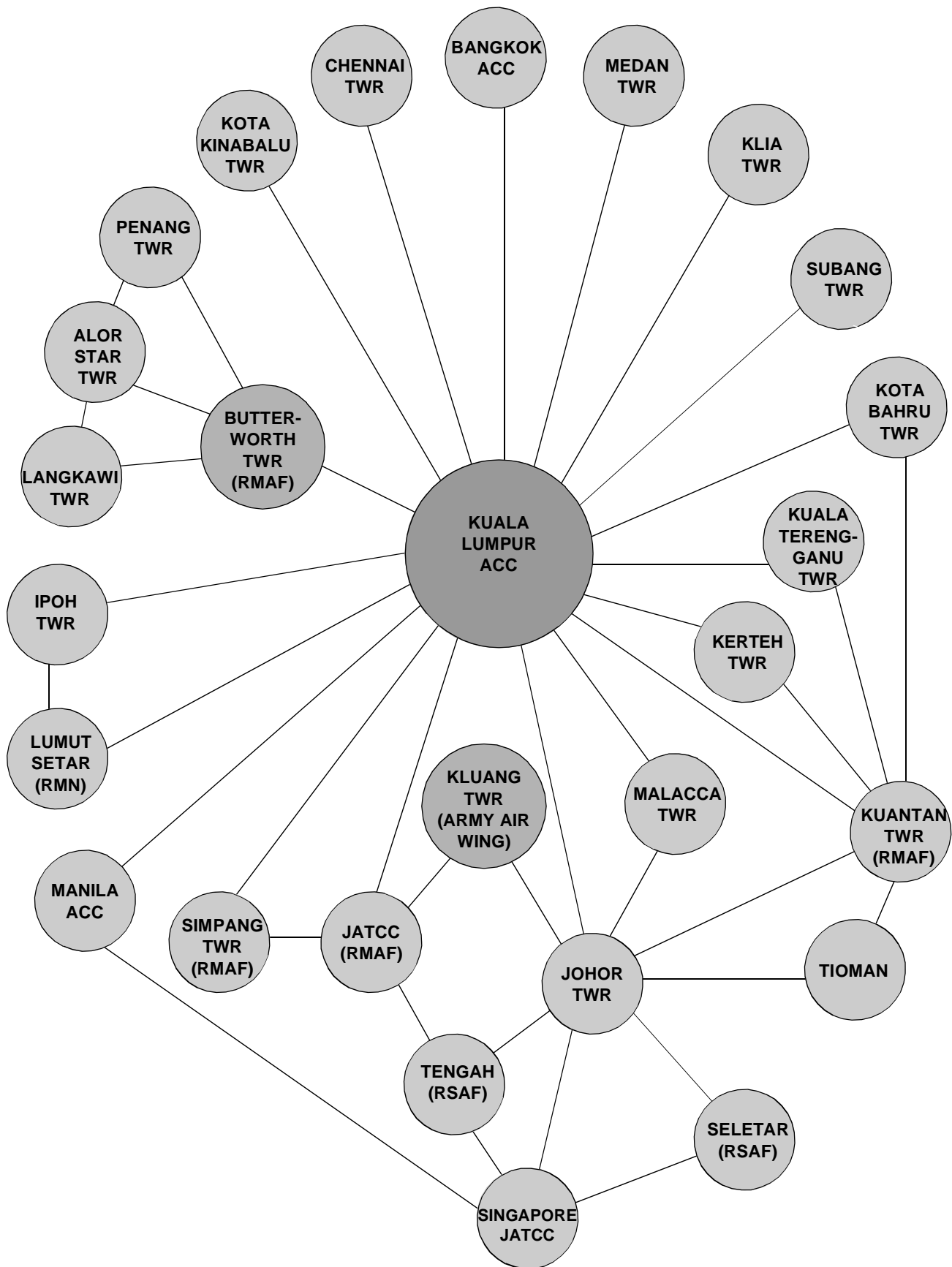
3.5 Where Detailed Information Can Be Obtained

3.5.1 Details of various facilities available for the en-route traffic can be found in Part 2, ENR 4. Details for the facilities available at the individual aerodromes can be found in the relevant sections of Part 3 (AD).

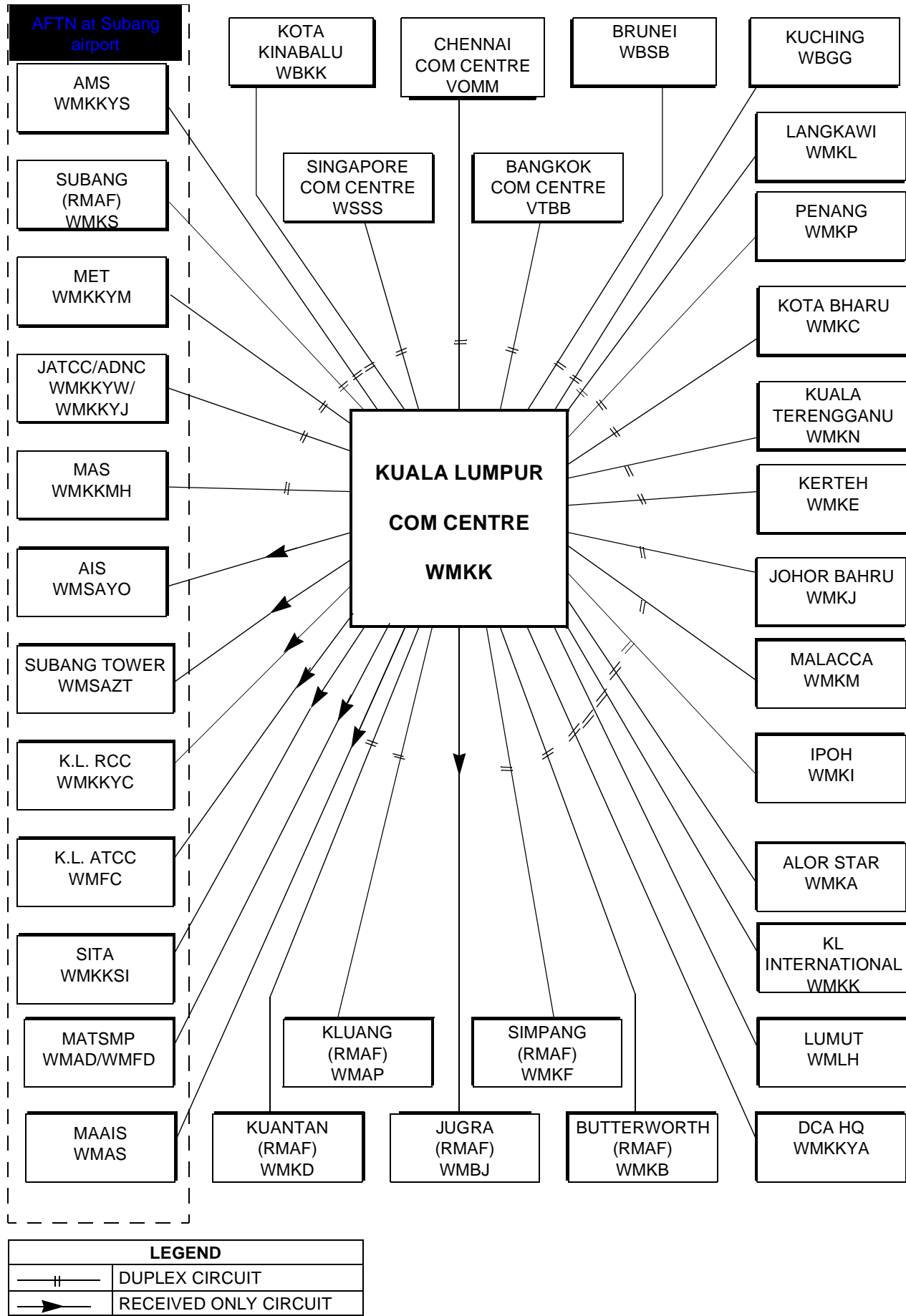
4. REQUIREMENTS AND CONDITIONS

Nil.

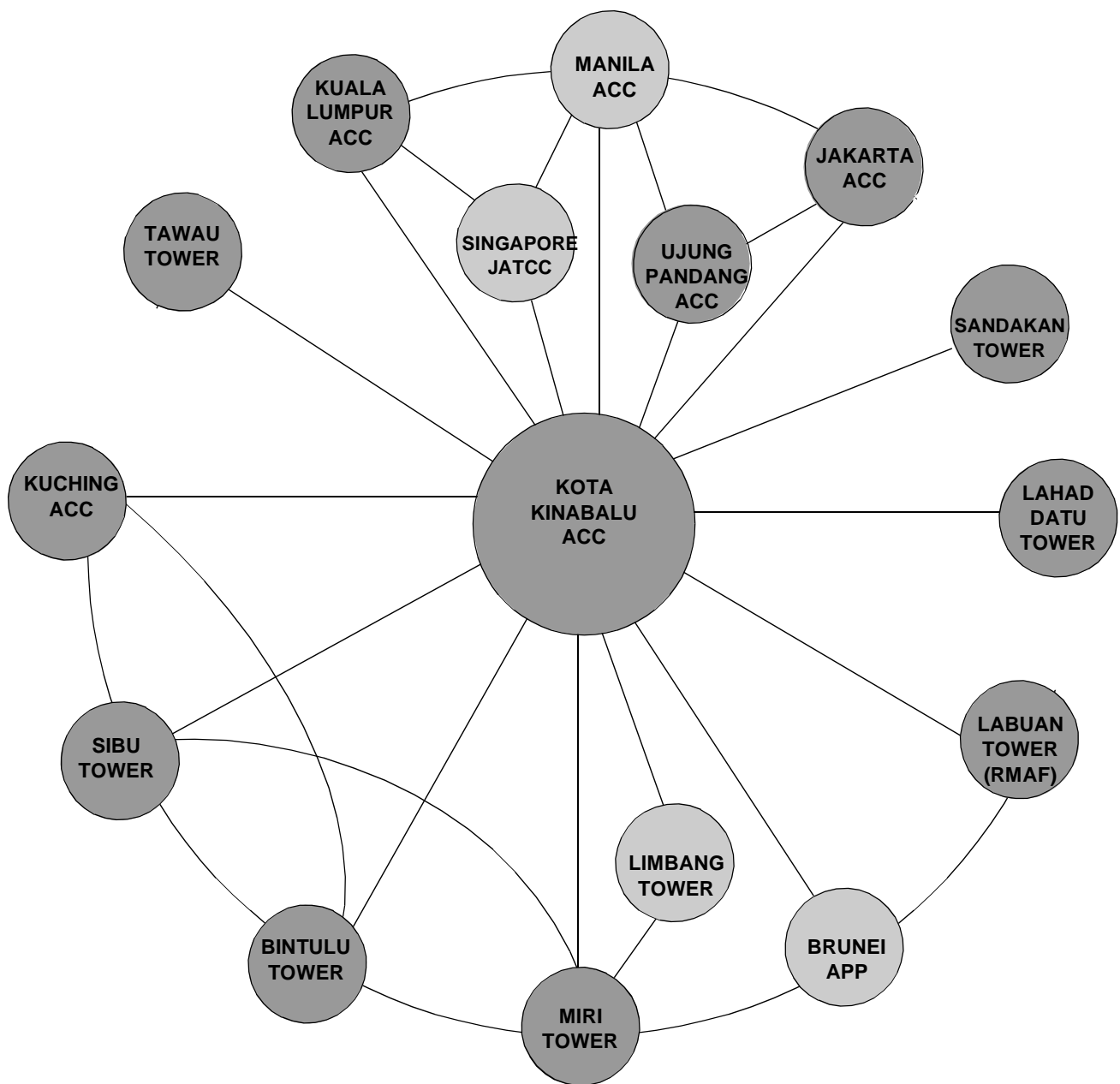
AERONAUTICAL FIXED SERVICES - TELEPHONES



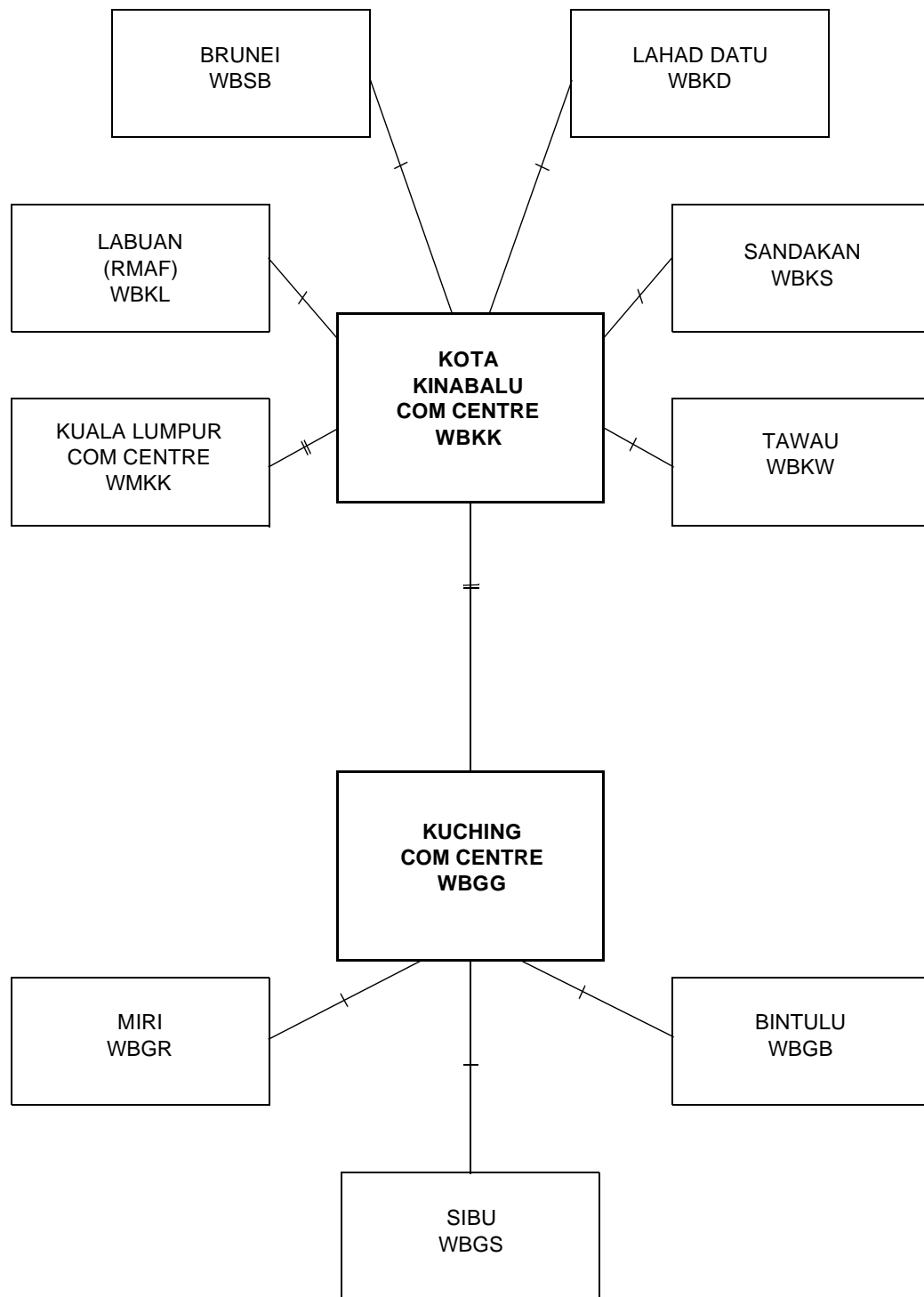
AERONAUTICAL FIXED SERVICES - TELEGRAPH



AERONAUTICAL FIXED SERVICES - TELEPHONES (SABAH & SARAWAK)



AERONAUTICAL FIXED SERVICES - TELEGRAPH (SABAH & SARAWAK)



LEGEND	
— —	DUPLEX CIRCUIT
— —	SIMPLEX CIRCUIT